

# Chen Hsong Holdings Limited (the "Company")

# **Shareholders' Communication Policy**

## (Amended and adopted by the Company pursuant to the Board Resolution passed on 28 June 2022)

## 1. Purpose

- 1.1 This Policy aims to set out the provisions with the objective of ensuring that the Company's shareholders, both individual and institutional (collectively, "Shareholders"), and, in appropriate circumstances, the investment community at large, are provided with ready, equal and timely access to balanced and understandable information about the Company, in order to enable Shareholders to exercise their rights in an informed manner, and to allow Shareholders and the investment community to engage actively with the Company.
- 1.2 For the purpose of this Policy, reference to the investment community is intended to include the Company's potential investors as well as analysts reporting and analyzing the Company's performance.

## 2. General Policy

- 2.1 The board of directors of the Company (the "Board") shall maintain an ongoing dialogue with Shareholders and the investment community, and will regularly review this Policy to ensure its effectiveness.
- 2.2 Information shall be communicated to Shareholders and the investment community mainly through the Company's financial reports (interim and annual reports), annual general meetings and other general meetings that may be convened, as well as by making available all the disclosures submitted to The Stock Exchange of Hong Kong Limited (the "Stock Exchange") and its corporate communications on the Company's website (www.chenhsong.com).
- 2.3 Effective and timely dissemination of information to Shareholders and the investment community shall be ensured at all times. Any question regarding this Policy shall be directed to the Company Secretary or Group Communications Officer (see paragraph 3.15 below for the contact details of the Company).



## **3.** Communication Strategies

#### Shareholders' enquiries

- 3.1 Shareholders should direct their questions about their shareholdings to the Company's Share Registrars.
- 3.2 Shareholders and the investment community may at any time make a request for the Company's information to the extent such information is publicly available.
- 3.3 Shareholders and the investment community shall be provided with designated contact, email address and enquiry line of the Company in order to enable them to make any query in respect of the Company.

### **Corporate Communication** \*

3.4 Corporate communication will be provided to Shareholders in plain language and in both English and Chinese versions to facilitate Shareholders' understanding.

### **Corporate Website**

- 3.5 An Investor Relations section is available on the Company's website (<u>www.chenhsong.com</u>). Information on the Company's website is updated on a regular basis.
- 3.6 Information released by the Company to the website of the Stock Exchange is also posted on the Company's website immediately thereafter. Such information includes financial statements, results announcements, circulars and notices of general meetings and associated explanatory documents etc.
- 3.7 All press releases issued by the Company will be made available on the Company's website (<u>www.chenhsong.com</u>).

### **Shareholders' Meetings**

- 3.8 Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at meetings for and on their behalf if they are unable to attend the meetings.
- 3.9 Appropriate arrangements for the annual general meetings shall be in place to encourage Shareholders' participation.

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- 3.10 The process of the Company's general meeting will be monitored and reviewed on a regular basis, and, if necessary, changes will be made to ensure that Shareholders' needs are best served.
- 3.11 Board members, in particular, the chairmen of Board committees or their delegates, appropriate management executives and external auditors will attend annual general meetings to answer Shareholders' questions.

#### **Investment Market Communication**

- 3.12 Briefings and one-on-one meetings and conference calls with institutional investors and investment analysts and media interview etc. will be carried out on a regular basis in order to facilitate communication between the Company, Shareholders and the investment community.
- 3.13 Directors and employees of the Company who have contacts or dialogues with investors, analysts, media or other interested outside parties are required to comply with the disclosure obligations and requirements under the Inside Information Guidelines of the Company and the Rules Governing the Listing of Securities on the Stock Exchange.

### **Shareholder Privacy**

3.14 The Company recognises the importance of Shareholders' privacy and will not disclose Shareholders' information without their consent, unless otherwise required by law.

### **Contact Details**

- 3.15 The contact details of the Company and the Company's Share Registrars are available on the Investor Relations (Corporate Information) section of the Company's website (www.chenhsong.com).
- \* Corporate Communication refers to any document issued or to be issued by the Company for the information or action of holders of any of its securities, including, but not limited to, the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a circular and a proxy form.

Effective date: 28 June 2022

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